

Strategic Planning Summary

The UITS Strategic Planning Session was held on March 17, 2015, and the purpose was to review and prioritize the ideas submitted from across the campus for future strategic initiatives. The form used to collect the ideas can be found here. [Strategic Planning Feedback Form](#)

Below is a summary of the information collected.

57 Ideas Submitted

Department or College Submitting Ideas	# Ideas
UITS	26
College of the Arts	16
Library	5
College of Letters and Science	2
College of Education and Health Professions	2
Academic Affairs & Online Learning	2
Provost VPAA	2
Turner College of Business	1
Other (Cunningham)	1
Total	57

Submissions with most votes

College /Unit	Project / Request Rationale/Impact	Benefit/Rationale	Description of Need
Academic Affairs & Online Learning	Automate business processes	All CSU students, faculty, staff, and administration would benefit.	Many of our business processes are paper based which slows down productivity. I think making more of our business processes electronic would support most of the goals and priorities listed. Examples include travel, leave reports, purchasing, HR forms, etc. It would be beneficial to all CSU students, faculty, and staff to allow for workflows where by approval can be given electronically. Making this available for student forms would assist online students in particular to give them the same access to services as our on campus students.
UITS	FY16 Academic Classroom Audio Visual & Computer Upgrades	Students and Faculty will benefit with their learning & teaching experience by having the best-in-class technologies in classrooms.	Upgrade AV equipment and student computers that is four (4) years old or older in academic classrooms and the library. Health & Wellness 218 (82 computers), Schwob Library (26 computers), Lenoir Hall 106 (11 computers), and Jordan Hall AV (131, 201, 208, 224, 316, 317, 342)
UITS	Active Directory Implementation	All populations would benefit from this project as it will provide a better foundation for providing reliable user directory services and will help us in implementing other initiatives like virtual desktops and role based application delivery.	We need to implement Microsoft Active Directory to have a more reliable and compatible user directory service.
College of the Arts	Legacy Hall	student performers, faculty, administration	Legacy Hall is 11 years old and needs upgrade to technology for video production and wi-fi service to Legacy and Studio Theatre. The wi-fi may already be in process, but the video component is new
College of Education and Health Professions	Project: COEHP Uptown	All students, faculty, staff, and administration related to COEHP. Additionally, it will impact university partners engaged with COEHP, particularly the Partner Schools, the health organizations, and the community.	With the move of the COEHP to the Uptown campus in the Ledger-Enquirer building, there is a tremendous need to provide the technological infrastructure, equipment, maintenance, and servicing needed to make this a "First-Choice", cutting edge facility.
UITS	HP Network Switch Upgrade	All populations will benefit from this project as it will deliver greater bandwidth	The older HP switches in our network infrastructure need to be replaced with faster switches that can support 10GBps speeds to meet the increased

		<p>to the internet and other network based resources. We will better be able to meet the demand for bandwidth, especially to meet the demands placed on the network by wireless devices.</p>	<p>demand for bandwidth and access to network based resources and wireless connectivity.</p>
College of the Arts	Integrated Arts Technology Center	<p>students, faculty, administration</p>	<p>COA is currently trying to raise funds to build an integrated arts technology center. This center would consolidate all of the computer labs, audio and video production facilities and other technology instruction centers within the college into one centralized facility. This would require equipping the facility with the latest technology for all of the programs using the center. Consolidation cost savings being the goal</p>
College of the Arts	Seaboard Depot restoration	<p>This provides additional classroom space for all programs at RiverPark with priority given to the art department class</p>	<p>Phase 2 restoration of Seaboard will require technology and digital equipment to deliver art history and art education courses</p>
Library	Library Chromebook Initiative	<p>The target audience for this initiative is students.</p>	<p>The library has 40 Chromebooks that are "end of life," i.e. 3 years old. We would like to refresh this inventory with new Chromebooks. The new Chromebooks available offer a great advantage over the older Chromebooks. They are lighter in weight, solid state (indestructible), faster, and they are very popular with students. The library will "check-out" chromebooks to use with our Web based information services provided by GALILEO.</p>
UITS	Additional Resources for Web Team	<p>Adding team members to the web team would increase service and benefit staff, students, and faculty.</p>	<p>With over 20 projects, 157 departments, an average of 600 requests in 6 months, analytics, and having all external facing organizations under CSU back under the web team we are in desperate need of additional personnel. In order to continue innovate design and staying abreast of emerging technology we would need to add two additional members to the web team.</p>
UITS	Develop Data Governance	<p>This will be essential to ensure data consistency and integrity, and provide the common ground for developing campus analytics.</p>	<p>UITS and Institutional Research need to partner together to develop a strong data governance model.</p>

Results of the Feedback Survey

Please rate the overall value of the planning session. - Avg 7.75 on scale of 1(worst) - 10 (best)

How helpful to the process was the strategic planning input form ? - Avg 5.25 on scale of 1(worst) - 10 (best)

Comments

I don't have any idea how it could have been handled differently, but there was just so much info to digest and consider. I really appreciate the fact that we can all have input.

I think the participants would have had more feedback if they had the projects and plan to read before the meeting.

I think it was a good idea to seek the input of key individuals on campus for ideas on important technology initiatives. The idea in my mind was for UITS to get this input from the rest of campus. I think this became a little confused when UITS personnel submitted initiatives and also voted on them. Especially because of the many UITS people there, the voting may have been quite skewed.

Next Steps

- Review list of submissions with IT Utilization Committee and UITS Leadership Team
- Develop a prioritized list of strategic projects, by year
- Identify funding source for prioritized projects
- Develop timeline for implementation
- Work the plan